



PELIVAN TRANSIT (referred to as PELIVAN) Privacy Policy

This Privacy Policy is incorporated by reference into the PELIVAN (called PELIVAN Transit) Terms of Use. The term "PELIVAN," includes PELIVAN Transportation Services, our affiliates, and subsidiaries. This Privacy Policy explains how PELIVAN may: collect, use, and disclose information obtained through the "Service". The "Service" means any website, mobile application, or internet service under PELIVAN's control, whether partial or otherwise, in connection with providing PELIVAN's online platform that connects users with public transportation. Each reservation a user makes with such vehicle sharing transportation on the Service is a "Reservation," and each ride taken through a Reservation is a "Ride." "Member" means any such individual who uses the Service to make Reservations and take Rides.

"Personal Information" means information that alone or when in combination with other information may be used to readily identify, contact, or locate you, such as: name, address, email address, or phone number.

Personal Information is collected when you: register to use the Service; use the Service; and communicate with us. Information is also collected, such as anonymous usage statistics, by using cookies, server logs, and similar technology as you use the Service.

Personal Information Collection:

You must register to make a Reservation through the Service. To register, you may need to provide Personal Information, such as your name, phone number, email address, and billing address. You may also provide other optional information.

Using the Service:

We collect information you post through the Service, such as when you make a Reservation. The Service will collect personal information needed to make a Reservation. We will also store your transaction history. Any of the information collected from you may be used in one of the following ways:

- To personalize your experience (your information helps us to better respond to your individual needs)
- To improve our website (we continually strive to improve our website offerings based on the information and feedback we receive from you)
- To improve customer service (your information helps us to more effectively respond to your customer service requests and support needs)
- To process transactions
- To administer a contest, promotion, survey, or other site feature





- To send periodic emails (The email address you provide for order processing, may be used to send you information and updates pertaining to your order, in addition to receiving occasional company news, updates, related product or service information, etc.)
- To operate and maintain the site/app and for marketing and other advertising purposes.

Location and Other Information from Your Mobile Device:

Location information is collected and stored if you enable your mobile device to send it to us. We may also collect information that identifies the mobile device you are using. Collection of this information improves the provision of the Service. You may opt-out of location-based service at any time by editing the setting at the device level.

Cookies, Automatic Data Collection, and Related Technologies:

The Service and our third-party partner, Via Mobility ("Via"), collect and store information that is generated automatically as you use it, including your preferences and anonymous usage statistics. When you visit the Service, PELIVAN and our third-party service providers receive and record information our server logs from your browser, including your unique device ID, IP address, and from cookies and similar technology. We may use information collected through these technologies to remember information so that you won't have to reenter it on subsequent visits, to provide and monitor the effectiveness of the Service, to automatically update the Service on your mobile devices and for other purposes. Most browsers allow you to block and delete cookies, though depending on your mobile device you may not be able to delete tracking technologies from your device. Deleting or blocking cookies and other tracking technology may cause the Service to not work properly. Although we do our best to honor the privacy preferences of our members, we are currently not able to respond to DO Not Track signals from your browser. By using the Service, you are authorizing us to gather, parse, and retain data related to the provision of the Service.

Internal and Service-Related Usage:

We use information, including Personal Information, for internal and service-related purposes and may provide it to third parties to allow us to facilitate the Service. We may use and retain any data we collect to provide and improve our services.

We may anonymize and aggregate data collected through the Service and use it for any purpose.

Information Disclosure:

We may share your information to comply with legal obligations such as with insurance companies, government agencies or law enforcement; to protect and defend our rights and property; with third party service providers such as Via; with your permission. We do not rent, sell,



or share Personal Information about you with other people or nonaffiliated companies for their direct marketing purposes, unless we have your permission.

Security of Your Information:

We take steps to ensure that your information is treated securely and in accordance with this Privacy Policy. Unfortunately, the internet cannot be guaranteed to be secure, and we cannot ensure or warrant the security of any information you provide to us. We do not accept liability for unintentional disclosure.

By using the Service or providing Personal Information to us, you agree that we may communicate with you electronically regarding security, privacy, and administrative issues relating to your use of the Service. If we learn of a security system's breach, we may attempt to notify you electronically by posting a notice on the Service or sending an email to you. To receive free written notice of a security breach (or to withdraw your consent from receiving electronic notice), please notify us at pelivanhelpdesk@gmail.com.

We may retain your information for as long as your account is active and for up to six years after you close your account, or it becomes inactive. In certain circumstances, we may retain your information for longer periods of time in order to provide you with services, comply with our legal obligations, resolve disputes and enforce our agreements.

If you learn that your child has provided us with Personal Information without your consent, you may alert us at pelivanhelpdesk@gmail.com. If we learn that we have collected any Personal Information from children under 13, we will promptly take steps to delete such information and terminate the account.

Communications:

You can stop receiving email communications from us by clicking on the "unsubscribe link" provided in such communications. We make every effort to promptly process all unsubscribe requests. You may not opt out of Service-related communications such as account verifications, and texts informing you of where your vehicle is located and the status of your rides, receipts, reminders, security notices, and changes to the Service.

Accessing, Updating, or Deleting Your Information:

If you would like to access, update or correct any information that you have provided to us through your use of the Service or if you would like to delete your personal information maintained by PELIVAN, please send an email to pelivanhelpdesk@gmail.com. Upon request, we will take reasonable steps to correct, update, amend or delete your personal information, though we may not be able to permanently delete your personal information in all instances.





Changes to Privacy Policy:

We may revise this Privacy Policy, so please review it periodically. We will post any adjustments to the Privacy Policy on the Service, and the revised version will be effective when it is posted. If you are concerned about how your information is used, you should read this Privacy Policy periodically.

